

Derek J Witt

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Professional Skills	Windows	Java	PageMaker
	Linux	C	Microsoft Office
	Solaris	C++	SQL Server
	DOS	C#	Rational Rose
	Mac OS	Intel x86 Assembly	PostgreSQL
	OS/X	BASIC	MySQL
	FreeBSD	UML	other packages for UNIX

Certifications Microsoft Certified Professional: 12/2005

Education	Kansas State University; Manhattan, KS:	Bachelor of Science in Computer Science, 5/2002
	Barton County Community College; Great Bend, KS:	Associate of Science in Computer Science, 5/1995 Certificate of Business Administration, 5/1995

Experience Salvus TG, LLC; Kansas City, MO

Application Developer/Support Specialist: 3/2004 – 9/2004, 5/2005 – 12/2006

- Provided support and tutoring for small and medium business clients regarding Macintosh, PC, and UNIX related issues.
- Developed proprietary network appliances
- Developed and deployed proprietary self-heal appliances for workstations in Local Area Networks.
- Developed and deployed Linux-based servers for multiple purposes.

TechSMARTZ, LLC; Lenexa, KS

Website/Application Developer: 9/2004 – 5/2005

- Developed and deployed e-Commerce website utilizing Microsoft Windows Server 2003, SQL Server 2000 and Visual BASIC .NET.
- Developed and deployed in-house HTML page generator for more efficient posting of on-line auctions.

Computer NERDZ!; Overland Park, KS

Field Nerd: 2/2004 – 3/2004

- Provided support and tutoring for clients regarding their computer issues.

Kelly Services; Overland Park, KS

Customer Service Representative: 10/2003 – 2/2004

- Processed credit card applications for retail businesses' customers.
- Provided excellent customer service for associated cardholders.

Western Wireless Corporation; Manhattan, KS

Customer Care Representative: 6/2002 -2/2003

- Assisted *CellularONE* customers and wireless sales representatives with billing and account issues.

Sykes Enterprises, Inc.; Manhattan, KS

Customer Service Technician (Compaq, MayBerry.Net, SBC): 9/1998 - 12/2001

- Provided support for clients' customers via telephone.

**Experience
(continued)**

Department of Biological and Agricultural Engineering; Manhattan, KS

Instrumentation Laboratory Assistant: 6/1997 - 2/1998

- Ran and processed flour-liquid mixing tests for *United States Department of Agriculture*.
- Assisted in upgrading associated custom proprietary software (adding plotting and power control support).

Computer Programmer: 8/1998 - 5/1999

- Maintained and improved proprietary Geographical Information Systems software for agricultural use.

Department of Electrical & Computer Engineering; Manhattan, KS

Computer Assistant: 2/1998 - 7/1998

- Set up and supported PC, Macintosh, and Solaris systems, software, and networks for *United States Department of Agriculture*.

United States Department of Agriculture; Manhattan, KS

Office Automation Clerk: 12/1996 - 6/1997

- Maintained personnel files and policy/procedural manuals.
- Assisted with payroll and department purchases.
- Processed department mail.
- Routed telephone calls.

Independent Computer Consultant: 5/1992 – current

- Install and support mainly Personal Computer hardware and software for clients on a voluntary basis.
- **Author of *The Witty CD Player*:** 5/1999
 - Software to allow UNIX users to successfully play audio Compact Discs in troublesome CD-ROM and related drives.
- **Author of *Cunningham Property Management Software*:** 6/2003
 - SQL-based property management software for apartment complexes.
- **Author of *Belkin Router Log Extractor*:** 3/2004
 - Software to easily download security logs from the Belkin (Model F5230) 4-Port Cable/DSL Gateway Router for more efficient analysis and storage.
- Found and fixed 3D-related bugs in XFree86 4.0.x's S3 Virge GX2 video driver: 8/2000
- Found and fixed bugs regarding the XFS file system in LILO: 10/2001
- Introduced MMS Protocol support (used in Windows Media Player) into MPlayer (Media player for UNIX/Linux): 12/2001

**Honors and
Associations**

Kansas State University Alumni Association: 8/2002 - current

United States Scholastic Academy Award in Computer Science: 2/1995

Business Professionals of America: 9/1993 – 5/1995